



## Complaints Disclosure: Brown Advisory Limited

If you are unhappy with our service you should contact us immediately. Complaints can be made free of charge.

The details of our Complaint Management Function are as follows:

Name: Legal and Compliance

Contact Address: Brown Advisory Limited, 18 Hanover Square, 1st Floor, London, W1S 1JY

Contact Email: [LondonCompliance@brownadvisory.com](mailto:LondonCompliance@brownadvisory.com)

Contact Phone: +44 (0)20 3301 8130

We take every complaint seriously and aim to resolve every complaint fairly and in a timely manner. Your complaint will be handled in accordance with our internal policies and procedures as well as the relevant rules set out by the Financial Conduct Authority (**FCA**).

A copy of our Complaints Policy is available upon request.

In the event we fail to resolve a complaint to your satisfaction, or if we fail to do so within eight weeks of receiving your complaint, you may be entitled to refer your complaint to the Financial Ombudsman Service (**FOS**):

Contact Address: The Financial Ombudsman Service, Exchange Tower, London, E14 9SR

Contact Email: [complaint.info@financial-ombudsman.org.uk](mailto:complaint.info@financial-ombudsman.org.uk)

Contact Phone: +44 (0)20 7964 1000

Website: <http://www.financial-ombudsman.org.uk/>